

2/30

FIG. 2A

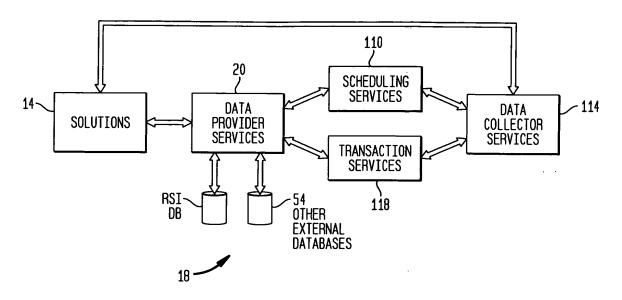
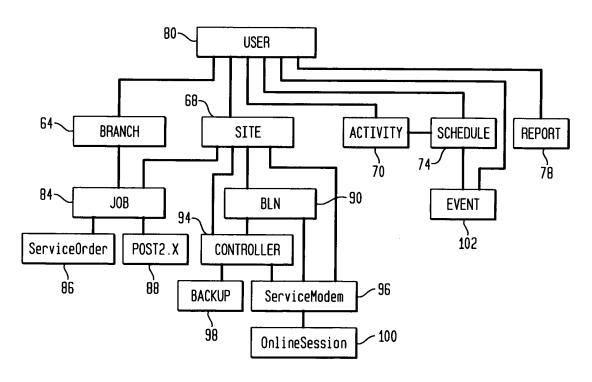
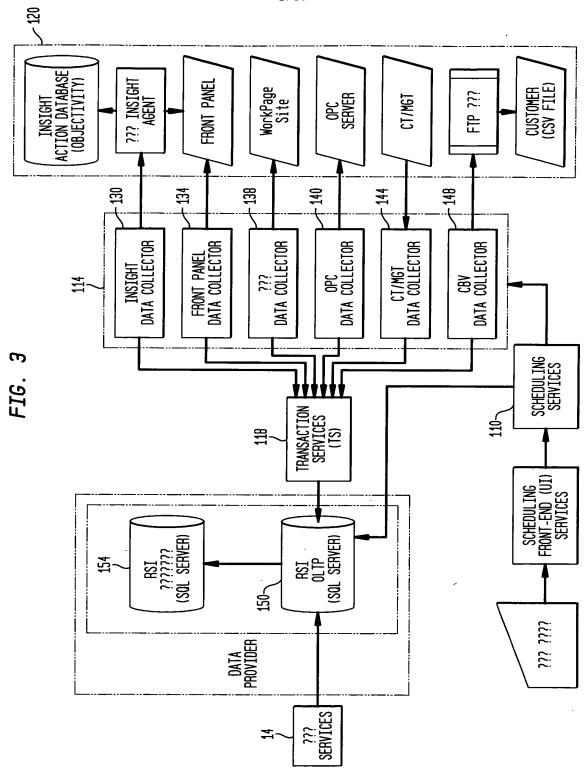


FIG. 2B





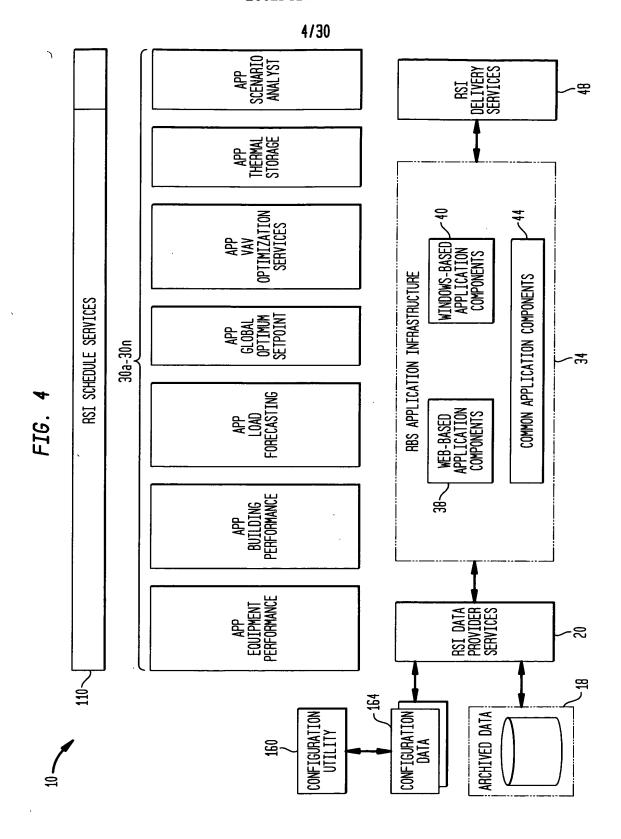


FIG. 5

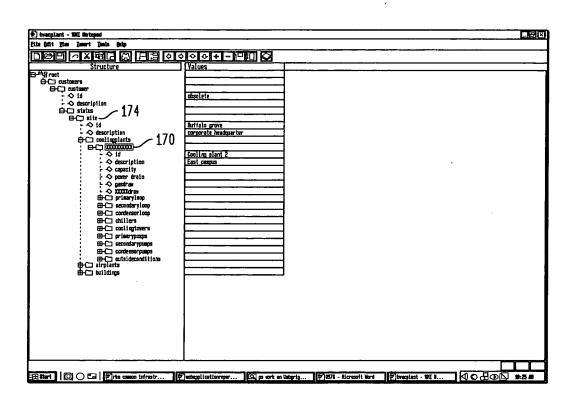


FIG. 6

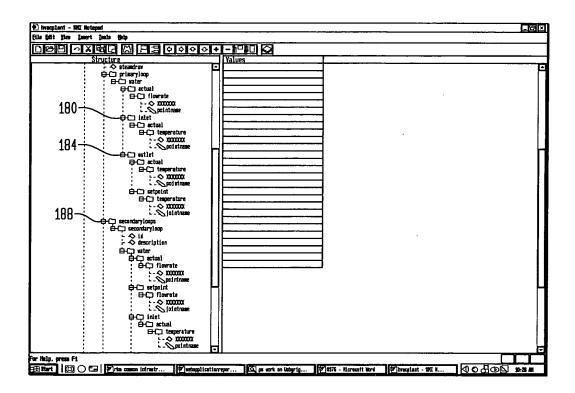
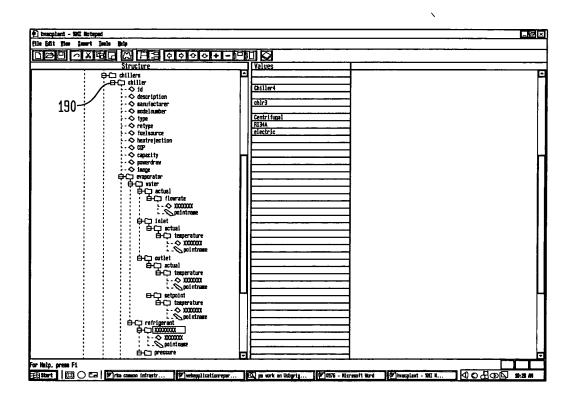


FIG. 7



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FIG. B

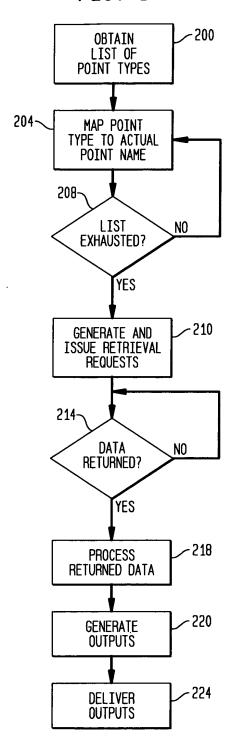
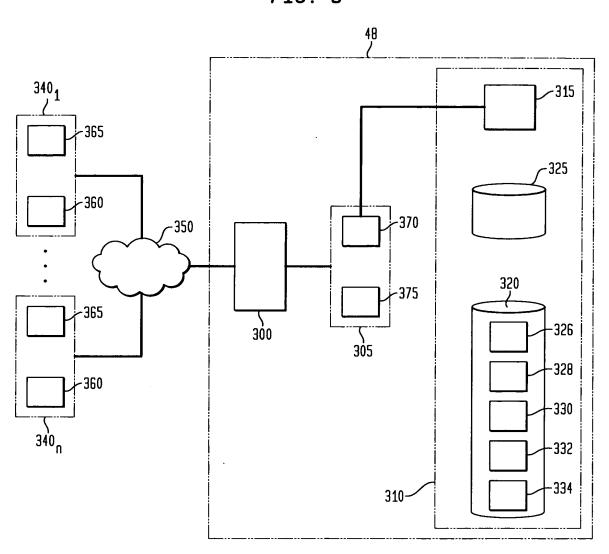


FIG. 9



## 10/30

# FIG. 10

		<u>4(</u>	<u>)0</u>		
site360 C		=	Home News	Help Contact Us 430  A Request Service	Sitemap
Service Activity Open Calls Closed Calls Custom Reports TSP Contracts Equipment 435 Sites 440 Request Service	Call Status Open 13 40	f the links provides more detaile  rvice activity for all sites for 408  6 System Fire HYAC Hechani 4 Securit 6	d information for the which you are author:	ized grouped by status.  4 18  4 20  5 56  4 22  5 54  4 24  4 35  4 26  ed to them, for which yo	call
<u>404</u>	Item 1-5 of 43  Site  SZ COLLEGE PARK (B320013)  SZ COLLEGE PARK (B320013)  SZ EAST LIBRARY (B408013)  SZ EAST POINT (B425013)  SZ EAST POINT (B425013)	Call Status  Open Closed Prevent  ▶1 ▶0  ▶0 ▶3  ▶0 ▶1  ▶2 ▶0  ▶0 ▶1	Export to: Call Type tive Corrective  0 3 1 0 1 1 0 1	▶1 HVAC	ASCII  Auniber  1  3  1  2  1

٩I

SIEMENS  Sifte 360 &  Sittes  Request Service	Search for  Search for  Service Centra Selvice Centra Open Calls Clicking Display Item 1-5 of 15 Open Orde 4/18/03 > 030 4/18/03 > 030	Search for   Search	service are from Status Open Open	Search for   Search for   Search for   Search for   Search for   Service Central Fileshare Administration Log Out Home   > > > Open Calls	Site 360   Fewer for   Site 360   Home site 360 Ordering   Help Contact Us   Site 360   Search for   Search for   Service Central Fileshare Administration Log Out   Home   > > > Open Calls     Home   > >	dering Help Cores open, scheduled, and dins allows you to modify the Export to: \$\mathbb{Z}\times\text{xls}\$. Reventive Mech Preventive Mech	Help Contact Us Sit Stevice  → Display Filter Criteria you to modify the report.  : る xsten PO No Preventive Mechanical 200305  Preventive Mechanical 200305  Preventive Mechanical 200305  Preventive Mechanical 200305	Help Contact Us Sitemap  → Display Filter Criteria → □ uled, and dispatched calls).  to modify the report.  Salaris and odo assert.  Type System PO No.  Type System PO No.  entive Mechanical 200304780  entive Mechanical 200305191  entive Mechanical 200305192
	4/17/03	▶ 030416-0551	Open	SZ SOUTHMEST (B440013)	LEAK ON 1ST CIRCUIT ON CHILLER	Preventive	Mechanical	200305232
	<b>▶</b> 1-5	▶6-10 ▶ 11-15				→ Display	→ Display Equipment / Contract No	Contract No.

#### 12/30

### FIG. 12

600 SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Sitemap Search for... Service Central Fileshare Administration Log Out site360 🕻 | Home | >-- >-- >Open Calls >Service Order Request Service → Service Activity → Open Calls Closed Calls Custom Reports Service Order ڪٍÇ Below is detailed information for the individual service order you have selected. TSP Contracts Summary
The summary provides an overview of information related to the selected service order number. Equipment Sites Request Service 030321-0852 Service Order No. Custoner Name Demonstration Customer PO Number 200303974 Contract No. Site SZ MULTIPURPOSE (B251013) System **Mechanical** 4/23/03 Open Date Status Open Closed Date Call Type Preventive Request Type fax Problem Type Repair or Replace Parts **Call Priority** Next Scheduled Visit The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue. Problem Description REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Resolution Further Information Use the following links to get further equipment, call, or appointment information. √ Call Loggo to ↓ Equipment. → Appointments

-630

**~610** 

No Data Available.

**-620** Equipment -610 -620 The table below lists equipment that was serviced on the selected order number.

Call Log The table below lists all activities logged to the selected service order number.

	Help Contact Us Sitemap	A Request Service	Demonstration Customer ATLANTA Steve Conti	
13 <u>700</u>	site360 Home site360 Ordering		the selected for this call. the selected appointment. Contract No. Customer Name Branch Lead Technician Skill Type	
FIG. 13	site360	Service Central Fileshare Administration Log Out Home   > > >Open Calls >Service Order	Appointment Below is the detailed information for the single appointment selected for this call.  Summary The summary provides an overview of information related to the selected appointment.  Service Order No. 030321-0852  PO Number 200303974 Customer Name Site (BE51013) Branch Appointment No. 030321-0852 0001 1 240097 Lead Technician Appointment No. 41/23/03  Closed Date Skill Type	
SIEMENS	Search for 🔽	Service Central Fileshare Administra   Home  > > >Open Calls >Service Order	Appointment Below is the detailed is Summary The summary The summary provides at Service Order No. PO Number Site Open Date Closed Date Closed Date	
SIEMENS		site360 &	> Service Activity > Open Calls Closed Calls Custom Reports TSP Contracts Equipment Sites Request Service	

4

Equipment The table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.

No Data Available.

→ Display Filter Criteria →□ ASCII Below is an overview of all service activities with a "closed" status (this includes completed, closed and paid calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Help Contact Us Sitemap Preventive Mechanical 200305028 2 2 3 Request Service X.xls D.doc Preventive Mechanical Call Type System Preventive Fire Export to: site360 Home site360 Ordering Description 읢 TAMPER Trouble ₹ ₹ UPS 35 Glenlake Fire Service Central Fileshare Administration Log Out SZ EAST POINT (8425013) SZ FAIRBURN (B323013) Complete Complete Complete Status | Home | >-- >-- >Closed Calls 4/15/03 **>** 030403-0115 4/16/03 \$ 030307-3331 ▶ 030307-3327 SIEMENS Order No. Search for... 🔽 Closed Calls Item 1-5 of 178 4/10/03 → Service Activity
 Open Calls
 → Closed Calls
 Custom Reports
 Request Service TSP Contracts SIEMENS Equipment Sites

4

→ Display Equipment / Contract No.

200304882

Preventive Mechanical

ᆂ

SZ SOUTHNEST (B440013)

Complete

lext →

▶21-25 ► 26-30

№ 18-20

**▶**1-5

Preventive Mechanical

CHANGE THE BELTS

SZ MULTIPURPOSE (8323013)

Complete

4/10/03 > 030410-0128

	IIn 164 toward			<b>x</b>	riteria →□	selected. filtering criteria esired file	DC BASCII	78 No.			SIGNED 1SP	SIGNED 139	SIGNED TSP	ontract No.	<del>ή</del>	
	100	כחוופר		🖣 Request Service	Filter (	type you ifferent ing the d	ē.	System	HAYC	HVAC	HAC	HVAC	HVAC	pagent / C		
	- (6)	1		- France	→ Oisplay Filter Criteria	e and system Iso select d mat by click	Slx.	Call Type	Preventive	Preventive	Preventive	Preventive	Preventive HVAC	→ Display Equipment / Contract No.		
15 900	eite3EA Hams   eite3EA Ardenina   Hala   Fratant Ha	מות ביונים מו חבו זוות				rvice activities for the sit set for this report and to a table content to another for	Export to:	Description	PREVENTIVE MAINTENANCE	PREVENTIVE	PREVENTIVE MAINTENANCE	PREVENTIVE Maintenance	PREVENTIVE Paditenance			
FIG. 1	mH 035a+1a1		`. 	Service  Fileshare  Administration  Log Out Home   > > >Selected Services		The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to modify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right.		Status Status	MURRAY ELEMENTARY	NEHAWKA MIDDLE	CONESTOGA HIGH SCHOOL	CONESTOGA HIGH SCHOOL	CONESTOGA HIGH SCHOOL	▶21-25 ▶ 26-30 next →		
				lainistr rvices		n provid ria enab if desi		Status	Орен	uad0	Open	uado	Орел	№ 18-20		
	<b>9</b> 2 11		<u>]</u> ::	Service  Fileshare  Administ Home   > > >Selected Services	Selected Services	The Selected Services function Clicking Display filter crition options to modify the report, format symbol to the right.	.5	Order No.	030409-0308	▶ 030409-0307	▶ 030409-0308	₽ 030409-0308	▶ 030409-0310	·10 • 11-15		
	SIEMENS	Search for	10 10 10 10 10 10 10 10 10 10 10 10 10 1	Service   Home   >	Selected	The Selected Clicking Dis options to a forwat symbo	Iten 1-5 of 15	Open Date	5/1/03	2/1/03	5/1/03	5/1703	4715/03	▶1-5 ▶6-10		
	SIEMENS		n n	site360 (D)	→ Service Activity → Open Calls	→ Closed Calls → Custon Reports Selected Services → TSP Contracts → Fmiloment	→ Sites	→ Request Service								

#### 16/30

### FIG. 16

1000 SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Search for... 🗢 Service Central Fileshare Administration Log Out site360 💭 🦺 Request Service | Home | >-- >Request Service Service Activity Request Service TSP Contracts Equipment This page is for submitting online service requests. Sites → Request Service For emergency or after-hours service, please call your local branch office. "Indicates required field. Request for service ⊽ Request Type \* Next Business Day 豆 Priority \* 回 Select Site \* OR Enter Site Load Site Equipment Select Equipment \* OR Enter Equipment \* Location \* Description \* PO No. Last Name Wallace First Name Michael michael.wallace@siemens.com

847-215-1000

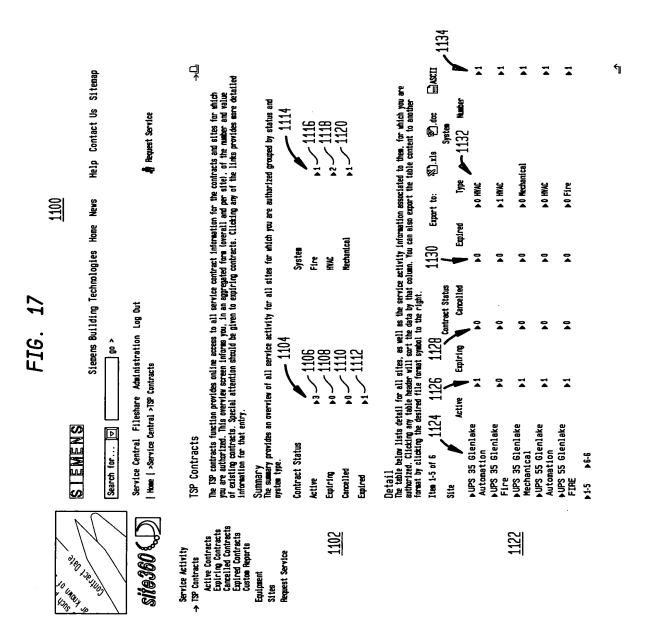


FIG. 18

	Sitemap			teria →□	ng criteria You can	E) ASCII	System	Mechanical	HVAC	03 F1re → Olsplay Equi <b>pe</b> ent
	Help Contact Us Sitemap		A Request Service	→ Display Filter Criteria →□	lfferent filterion for that entry.	M.xls 🕙 dec	Renewal Date	12/31/03	12/31/03	7/31/03 → Dis
			•	IJQ ←	teria and selecting di detailed information i at symbol to the right	Export to:	Status Effective Date	Active 1/1/03	Active 1/1/03	Active B/1/02
1200	Slemens Building Technologies Home News		Log Out Confracts		Below is an overview of all active service confracts. Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table confent to another format by clicking the desired file format symbol to the right.		Site	UPS 35 Glenlake Mechanical	Multiple Sites	UPS 55 Glenlate FIRE
		ŝ	Service Central Fileshare Administration Log Out   Home   >Service Central >13º Contracts >Active Contracts		i all active service contract bodify the report. Clicking a content to enother forwal by	0	Description	TIME & MATERIAL	FULL COMPREHENSIVE	
	SIEMENS	Search for    □	Service Central Fi   Hone   >Service Cent	Active Contracts	Below is an overview of options allows you to a also export the table o	Item 1-3 of 3 1220	Contract Po	6699-SM◀	▶PB-1394	▶PC-1512
16	of the live files		site360 (	Service Activity → TSP Contracts	→ Active Contracts Expiring Contracts Camelled Contracts Froised Contracts	Custom Reports	Sites	Request Service	1210	

Play Ize study	S EMEN S	FIG. 19 Siemens Building Technologies	1300 Hame News	Help Contact Us Sitemap	
site360 (D	Service Central F11	Service Central Fileshare Administration Log Out Home   >Service Central >TSP Contracts >Expired Contracts >Individual Contract	fract	A Request Service	
Service Activity TSP Contracts Active Contracts Expiring Contracts Gamelled Contracts	Individual Contract The individual contract fun are covered. contract fun	Individual Contract The individual contract function provides complete detail for the selected contract. For example, which sites and equipment are covered, contract function, and service history under the smeetiful contract.	ntract. For examp	→□. le, which sites and equipment	
> Expired Contracts Custom Contracts Equipment	Summary The sumary provides an	Summary The summary provides an overview of information related to the selected service contract	ce contract.		
Acquest Service 1310	Contract No. Status Effective Date	PC-1395 PO No. Expired 27.1702 S8T Branch	5		
	Heneval Date Time to Reneval Service Technician/ Account Engineer	131/03 -21 Days Secondary Con Chris Howell Coverage Type	Secondary Contact Coverage Type System	LABOR ONLY HVAC	
	Description	LABOR ONLY			
<u>1320</u>	Service Activity Use the following links  > Service History  Detail Clicking an existing se	Service Activity Use the following links to get service history or scheduled service information.  > Service History > Scheduled Services  Defail 1330  Clicking an existing service contract displays the contract in its entirety.			
<u>1350</u>	Sites & Equipment The table below lists sites itable. The equipment covered Item 1-1 of 1 Site PUPS 35 Glenlake Fire	and equipment covered under this service by the contract for the selected site vol. x1s vol. and vol. x1s vol. x150	e contract. Select the desiral then display on the righten 1-1 of 1 1370   Equipment 1370   PECHISPEC SCHEDUING	wed site from the left side of the part side of the table.	

4

next →

▶ 26-30

▶21-25

**▶** 16-20

**▶**11-15

괴 ASCII System The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that plece of equipment. Help Contact Us Sitemap ₩ ₹ HVAC HVAC HVAC **&** Request Service UPS35GL01 UPS356L02 UPS356L03 UPSSSGL01 Asset ID UPSF1 %].xls 1 CABINET 1 MAIN CHILLER PLANT Export to: Siemens Building Technologies Home News 1400 1402 CABINET 12 1 CABINET 11 INSIGHT 03 Quantity Location Service Central Fileshare Administration Log Out FIG. 20 Equipment or Services ► CLIENT WORKSTATION REV \* ► | MECH/SPEC SCHEDULING Home | >Service Central >Equipment \_ \_ Site All UPS Glenlake Fire UPS SS Glenlake Automation ▶1-5 ▶6-10 UPS 35 Glenlake Automation UPS 35 Glenlake Automation UPS 35 Glenlake Search for... Item 1-5 of 35 Equipment Automation Site 1404 Service Activity Request Service TSP Contracts → Equipment Sites

site 360 & D	Search for © Service Central Fi	FIG. 21  Siemens Building Technologies Search for [5] Service Central Fileshare Administration Log Out Home   >Service Central Equipment > >Individual Equipment	1500 rologies Home News	Help Contact Us Sitemag
Service Activity TSP Contracts Equipment Sites Request Service	Individual Equipment The individual equipment func Detail	Individual Equipment The individual equipment function provides all relevent technical information and detail for the selected piece of equipment. Detail	information and detail for	→i the selected plece of equipment.
<u>1510</u>	Equipment Site Equipment Quantity Equipment Location	CLIENT WORKSTATION REY* UPS 35 Glenlake Automation 1 INSIGHT 03	Asset ID Warranty Expiration Contract No. System	UPS356L03 ▶P8-1384 1520 HVAC
	Service Activity Below is an overview of this piece of equipment	Service Activity Relow is an overview of all service actvities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment.	s (this includes open, schi	eduled, and dispatched calls) for
<u>1530</u>	Item 1-1 of 1 Open Date 1/7/03 Closed Calls Below is an overview piece of equipment.	Item 1-1 of 1  Open Date Description Call Type Order No. PO No. 117/03 FULL COMPREHENSIVE 'proventive \$21.x1s \$1540 PO No. 117/03 FULL COMPREHENSIVE 'preventive \$021216-0836 1540 PO No. 1540 PO No. 150sed Calls Poly is an overview of all service activities with a "closed" status (this includes completed, closed, and paid calls) for this piece of equipment.	Export to: Call Type Orde preventive ▶021 is (this includes completed,	o: %1.x1s %1.doc    ASC) Order No.  •021216-0836 \sum 1540  ted. closed, and paid calls) for this
<u>1550</u>	Iten 1-2 of 2 Open Date 7/3/02 4/4/02	Description FULL COPPREMENTYE FULL COMPREMENTYE	Export to: Call Type Ord preventive > 00 preventive > 00	o: &].xls &.doc \square ASC) Order No. PO No. \$\int 0.0625-0966 \text{\$\int 0.021032288} \square 1560

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# FIG. 22

strange by the strange of the strang		, -	<u>1600</u>	
	Search for  Search for	Siemens Building Techn go > share Administration Log Out	nologies Home News	Help Contact Us Sitemap
<i>site360 ( )</i>		>Equipment >Individual Contract		🦣 Request Service
Service Activity  TSP Contracts Active Contracts Expiring Contracts Cancelled Contracts Expired Contracts Custom Reports Equipment	are covered, contract dura Summary	ct unction provides complete detail for the ation, and service history under the spe overview of information related to the s	ecified contract.	→□ le, which sites and equipment
Sites Request Service	Contract No. Status	P8-1394 Active	PO No.	
<u>1610</u>	Effective Date Renewal Date Time to Renewal Service Technician/ Account Engineer	1/1/03 12/31/03 313 Days M. Kevin Mote	SBT Branch Secondary Contact Coverage Type System	ATLANTA Jacquelyn Brewer Full Comptemensive Hyac
	Description	FULL COMPREMENSIVE		
1630		get service history or scheduled services	ce information. <u>1620</u>	
<u>1650</u>	Detail Clicking an existing servi	ce contract displays the contract in its	s entirety.	
<u>1660</u>	Sites & Equipment The table below lists site table. The equipment cover Item 1-3 of 3 Site  • UPS 35 Glenlake Autor • UPS 55 Glenlake Autor • UPS 55 Glenlake Autor	mation	ice contract. Select the desire will then display on the rig  Item 1-3 of 3  Fullpment	red site from the left side of the tht side of the table.

<u></u>

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# FIG. 23

SIEMENS	STEMENS		<u>1700</u>		
<b> </b>		Siemens Building Technologies	Home News	Help Conta	act Us Sitemap
	Search for 🔽	go >		·	·
site360 💭		eshare Administration Log Out 1 >Equipment > >Service Order		🧍 Request Ser	vice
→ Service Activity Open Calls Closed Calls	Service Order				· →□
Custom Reports Selected Services	Below is the data for th	e single service activity you have selected.			
TSP Contracts Equipment	Summary The summary provides an	overview of information related to the selected ser	rvice order number.		
Sites	Service Order No.	020625-0966 Custon	ner Name	Demonstration Cu	estoner
Request Service	PO Number	Contra	sct No.	▶P8-1394	
	Site	UPS 35 Glenlake Automation		_	1720
		System	•	HVAC	
1710	Status	Closed Open (	Date	7/3/02	
	Call Type	Preventive Closes	d Date	7/5/02	
	Request Type	generated			
	Problem Type	HAINTENANCE			
	Call Priority	Next Scheduled Visit			
	Detail The problem and resoluti the issue.	on area provides a description of the requested ser	vice and what actio	n has been taken to	o resolve
4770	Problem Description				
<u>1730</u>	Resolution	JEFF C. 7/3/02-BUILDING ON GENERATOR AT THIS TI	€.		
4740	Further Informati Use the following links	ON to get further equipment, call, or appointment info	rmation.		
<u>1740</u>	go to √ Equipment √	√ Call Log → App	ointments —		
	Equipment The table below lists eq	-1750 -1760 ulpment that was serviced on the selected order num		770	
	Item 1-3 of 3		Export to:	¥∑.xls 🕙	.doc ASCII
		Equipment			
1780	Equipment Name	Quantity	Location	Asset	
1700	▶ļ		1 CABINET 11		UP\$35GL01
	<b>▶</b>		1 CABINET 12		UPS356L02
	►   CLIENT WORKSTATION REV	•	1 INSIGHT 03		UP\$356L03 ^
<u>1790</u>	Call Log The table below lists al No Data Available.	l activities logged to the selected service order n	umber.		=
					_

ASCII

1800

Siemens Building Technologies

Help Contact Us Sitemap Home News

Request Service

Search for... | 더

Service Central Fileshare Administration Log Out

| Home | >Service Central >Sites

Service Activity TSP Contracts

Equipment Si tes

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right. → Display Filter Criteria →□

**₽** 9 ⊗ .xls Export to:

► SZ COLLEGE PARK (8320013) ~

**▶**Primary

Item 1-5 of 35 Site

Request Service

► SZ EAST LIBRARY (8408013)

► SZ EAST POINT (8425013)

► SZ ELECTION WSE (8804013)

▶ 16-20 ▶ 21-25 ▶ 26-30 ▶ 1-5 ▶ 6-10 ▶ 11-15

next ↓

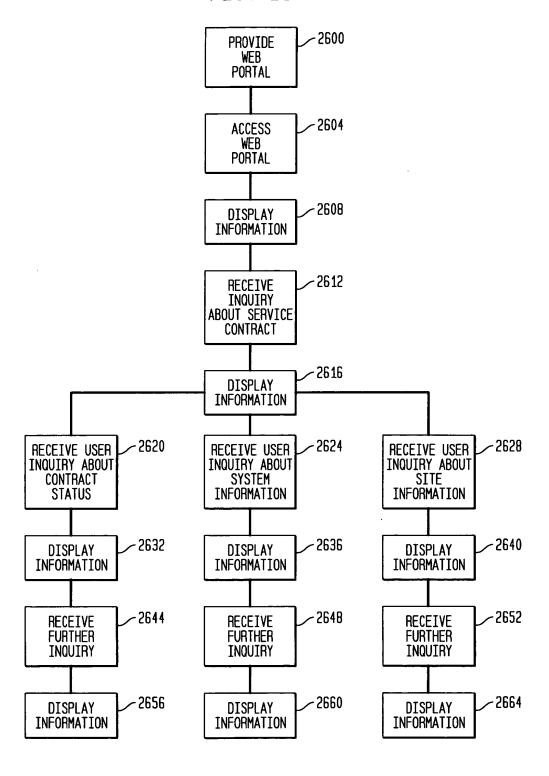
4

Í

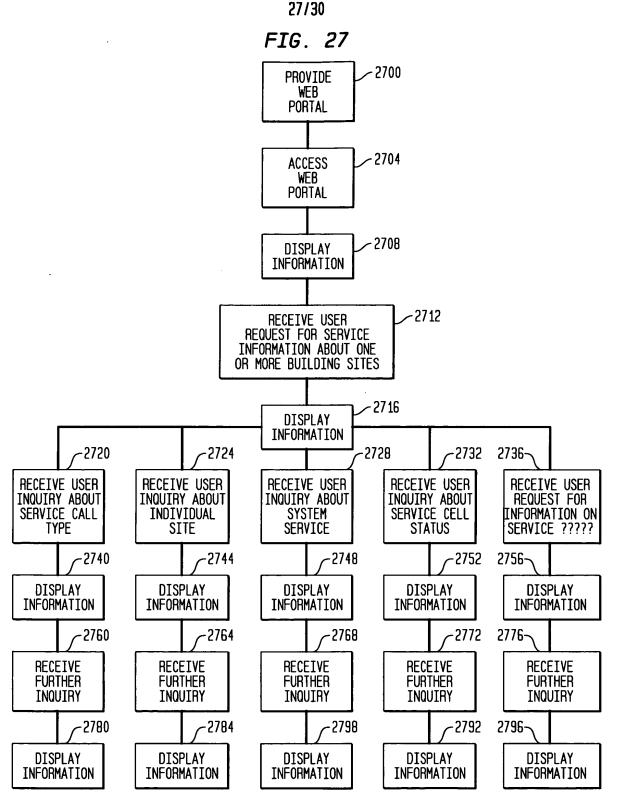
	I-	<b>(</b>	FIG. 25		1300			
		D Z	Siemens Building Technologies		Home News		Help Contact Us	s Sitemap
	Search for $ abla$		^ 05					
site360 &	Service Cent   Home   >Servi	ral Fileshare ce Central >Sites	Service Central Fileshare Administration Log Out Home   >Service Central >Sites > >Individual Site			<b>•=</b> ₽	🖷 Request Service	
Service Activity TSP Contracts	Individual Site	Site				→ Displa	→ Display Filter Criteria	eria →□
cquipment Sites	The individual service activit	The individual site function prov service activity for that site.	The individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.	elected, site	enabling yo	u to easily	supervise and	track all
Request Service	Service Ac	Service Activity Summary The summary provides an overview of	Service Activity Summary The summary provides an overview of all service activity for this site grouped by status, call type, and system type.	ite grouped by	status, ca	ll type, and	system type.	
1910	Site	)ZE(9) XZ XX	SZ COLLEGE PARK (8320013)	Call Type — Preventive	~ 1930	7	7 1965	
1920	Call Status		7,1950	Corrective		<u> </u>	0/SI ~	
	Open Closed		<b>'</b> '	System	√ 1940 aı	7 7	~1975 ~1980	
1985	Service Ac The table below table header wi	Service Activity Detail The table below lists detail for itable header will sort the data by file format symbol to the right.	Service Activity Detail The table below lists detail for the individual site, as well as the service activity information associated with it. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.	ie service acti i the table con	vity inform tent to amo	ation associ ther format	ated with it. by clicking t	Clicking any he desired
1990	Item 1-4 of 4	; ;	:	,	Export to:	\$⊠.xls	<b>@</b>	ASCII
	Order No. V021001-0210	PO No. PC-02SC87314	Description ANNUAL CHILLER PM	ບ ບ	Call Status Closed	Call Status Call Type Closed Preventive	Open Date 10/7/02	System Mechanical
	▶ 021009-0275 ► 021016 0000	PC02SC87314	INSTALL 2 CHECK VALVES & CLEAN		Closed	Preventive		Mechanical
	► 020206-0068	rt-020t8/314	rn HEFAIRS this is a test for the call t*	<i>ა</i>	Closed Open	Preventive Corrective	10///02 2/6/03	Mechanical HVAC

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FIG. 26

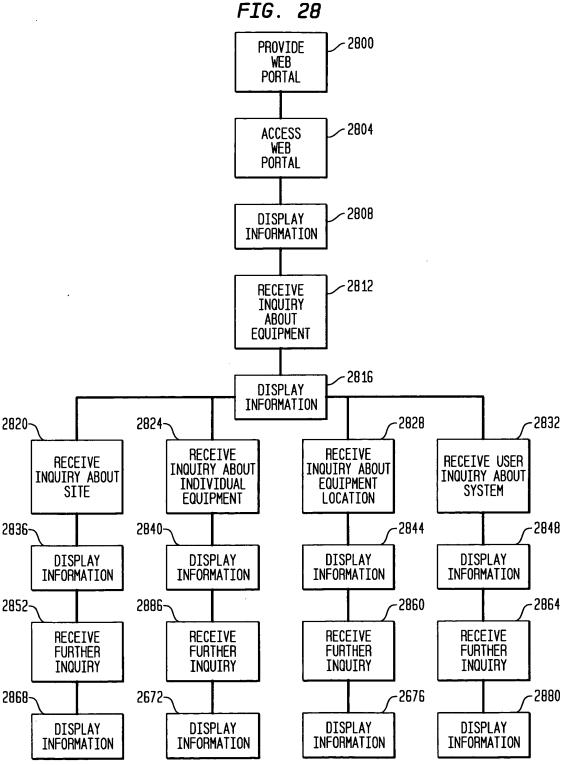


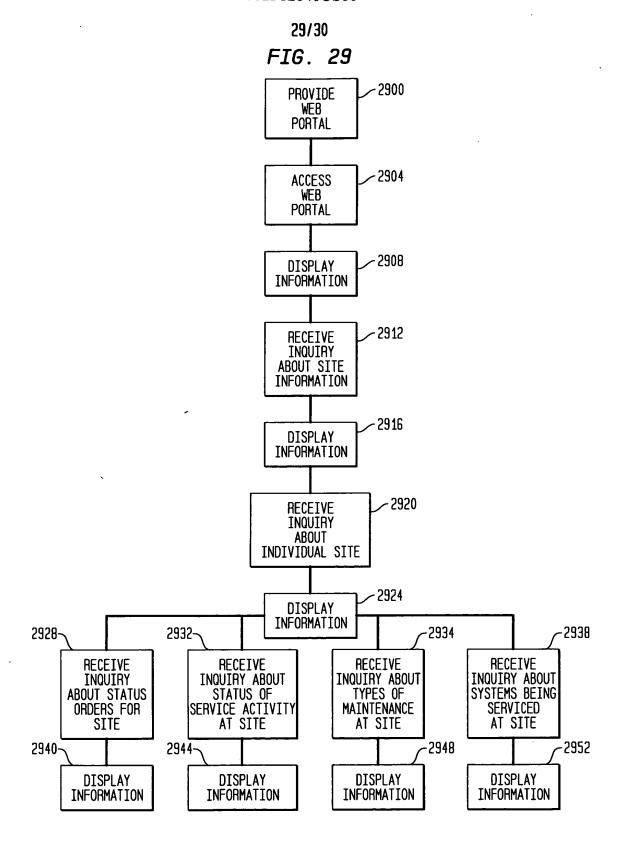




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### 30/30

FIG. 30

